

**DCT Telecom Group, Inc.
COMPETITIVE LOCAL EXCHANGE CARRIER
RESALE TARIFF
Business Customers Only
Regulations and Schedule of Changes**

This tariff has been filed with Pennsylvania Public Utility Commission. Copies are available for inspection at the Company's place of business: 27877 Clemens Road, Westlake, OH 44145.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa. P.U.C. No. 1, 3, 5, and 6; and United Telephone Company of Pennsylvania, d/b/a Embarq Pa. P.U.C. No. 27.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to 52 Pa. Code 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
DCT TELECOM GROUP, INC.
27877 Clemens Road
Westlake, OH 44145

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

CHECK SHEET (LIST OF MODIFICATIONS)

Pages inclusive of this Tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
Title		Original	2	17	Original	Section 5		
Preface	1	Original	2	18	Original	5	1	Original
Preface	2	Original	2	19	Original	5	2	Original
Preface	3	Original	2	20	Original	5	3	Original
Preface	4	Original	2	21	Original	5	4	Original
Preface	5	Original	2	22	Original	5	5	Original
Preface	6	Original	2	23	Original	5	6	Original
Preface	7	Original	2	24	Original	5	7	Original
Preface	8	Original				5	8	Original
						5	9	Original
						5	10	Original
Definitions	1	Original				5	11	Original
Definitions	2	Original				5	12	Original
Definitions	3	Original				Section 6		
Definitions	4	Original	Section 3			6	1	Original
Definitions	5	Original	3	1	Original	6	2	Original
Definitions	6	Original	3	2	Original	6	3	Original
Section 1			3	3	Original	6	4	Original
1	1	Original	3	4	Original	6	5	Original
Section 2			3	5	Original	6	6	Original
2	1	Original	3	6	Original	6	7	Original
2	2	Original	3	7	Original	6	8	Original
2	3	Original	3	8	Original	6	9	Original
2	4	Original	3	9	Original	6	10	Original
2	5	Original	3	10	Original	6	11	Original
2	6	Original	3	11	Original	6	12	Original
2	7	Original	3	12	Original	6	13	Original
2	8	Original	3	13	Original	6	14	Original
2	9	Original	3	14	Original	6	15	Original
2	10	Original						
2	11	Original						
2	12	Original	Section 4					
2	13	Original	4	1	Original			
2	14	Original						
2	15	Original						
2	16	Original						

Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
DCT TELECOM GROUP, INC.
27877 Clemens Road
Westlake, OH 44145

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

CHECK SHEET (LIST OF MODIFICATIONS)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
----------------	-------------	-----------------	----------------	-------------	-----------------	----------------	-------------	-----------------

Section 7

7	1	Original						
7	2	Original						
7	3	Original						
7	4	Original						
7	5	Original						
7	6	Original						
7	7	Original						
7	8	Original						
7	9	Original						
7	10	Original						
7	11	Original						

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

TABLE OF CONTENTS

	<u>Page</u>
CHECK SHEET (LIST OF MODIFICATIONS).....	1
TABLE OF CONTENTS	3
EXPLANATION OF SYMBOLS	7
TARIFF FORMAT	8
 DEFINITIONS	 1
 SECTION 1 - APPLICATION OF TARIFF	
1.1 Application of Tariff	1
1.1.1 Service Territory	1
1.1.2 Availability	1
 SECTION 2 - GENERAL RULES AND REGULATIONS	
2.1 Use of Facilities and Services	1
2.1.1 Obligation of Company	1
2.1.2 Limitations on Liability	2
2.1.3 Use of Service	6
2.1.4 Use and Ownership of Equipment	6
2.1.5 Directory Errors	6
2.2 Minimum Period of Service	8
2.2.1 Termination Liability Charge	8
2.3 Payment for Services Rendered	9
2.3.1 Responsibility for All Charges	9
2.3.2 Deposits	9
2.3.3 Payment of Charges	11
2.3.4 Return Check Charge	11
2.3.5 Late Payment Charges	12
2.3.6 Customer Overpayments	12
2.4 Installation Service	13
2.5 Access to Customer's Premises	13
2.6 Telephone Surcharges/Taxes	13
2.6.1 General	13
2.7 Suspension, Termination, Discontinuation or Refusal of Service	14
2.7.1	14
2.7.2	14
2.7.3	14
2.7.4	16
2.7.5	16
2.7.6	17
2.7.7	17
2.7.8	17
2.7.9	18
2.7.10	18
2.7.11	18
2.7.12	19

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

TABLE OF CONTENTS

2.8 Additional Provisions Applicable To Business Customers 19

2.8.1 Application of Rates 19

2.8.2 Telephone Number Changes 20

2.8.3 Deposits 20

2.8.4 Dishonored Checks 21

2.9 Reserved for future use..... 21

2.10 Allowances for Interruptions in Service 21

2.10.1 Credit for Interruptions 21

2.10.2 Limitations on Credit Allowances 23

2.11 Automatic Number Identification 24

2.11.1 Regulations 24

2.11.2 Terms and Conditions 24

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

TABLE OF CONTENTS

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network –Primary Rate Interface (PRI) 1

 3.1.1 General 1

 3.1.2 Regulations 1

 3.1.3 Definitions 2

 3.1.4 Application of Rates 2

 3.1.5 Service Components..... 3

 3.1.6 Rates and Charges 4

 3.1.7 Calling Features 5

 3.1.8 Operator Assistance..... 10

 3.1.9 Directory Assistance 11

 3.1.10 Directory Listings..... 11

3.2 Channelized T-1 Service 14

3.3 Emergency Services (Enhanced 911) 14

SECTION 4 – INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS 1

SECTION 5 – SERVICE AREAS

5.1 General 1

5.2 Local Calling Areas 3

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

TABLE OF CONTENTS
SECTION 6 – PRICE LIST

6.1	Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)	1
6.1.1	ISDN-PRI	1
6.1.2	ISDN-PRI with Unlimited Free Local Calls.....	1
6.1.3	Operator Assistance.....	2
6.1.4	Directory Assistance	2
6.1.5	Directory Listings.....	2
6.1.6	Secondary Service Order.....	2
6.1.7	Premise Visits	2
6.1.8	Remote Call Forwarding	3
6.1.9	Intercept Services	3
6.1.10	Individual DID Number	4
6.1.11	Caller ID – Name/Number.....	4
6.1.12	Emergency Re-route.....	4
6.2	Integrated Access	5
6.2.1	Integrated Access	5
6.2.2	Features, Integrated Access-Digital.....	6
6.2.3	Features, Integrated Access-Analog.....	10
6.3	Channelized T-1 Service.....	15
6.3.1	2-Year Term	15
6.3.2	3-Year Term.....	15
6.3.3	MRC for Additional Lines	15
6.3.4	Emergency Re-route.....	15

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

7.1	Discounted Service for Hearing or Speech Impaired Customer	1
7.1.1	General	1
7.1.2	Certification	1
7.1.3	Qualification	1
7.1.4	Billing.....	1
7.2	Universal Emergency Telephone Number Service.....	2
7.2.1	Glossary of Terms.....	2
7.2.2	General	3
7.2.3	Regulations	3
7.3	Reserved for future use.....	5
7.4	Telecommunications Relay Service.....	7
7.4.1	General	6
7.4.2	Surcharge.....	6
7.5	Toll Presubscription.....	7

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

EXPLANATION OF SYMBOLS

A revision of a Tariff page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

C - Change

D - Decrease

I - Increase

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level;
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).1.
 - 2.1.1.A.1.(a).1.(i).
 - 2.1.1.A.1.(a).1.(i).(1).
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

DEFINITIONS

AGENCY

For 911 or E911 service, the government agency(ies) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING (“AR”)

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes for a period (night service).

AUTHORIZED USER

A person, corporation or other entity that is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION (“ALI”)

A system whereby the name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION (“ANI”)

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

CARRIER

DCT TELECOM GROUP, INC., the issuer of this tariff.

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

DEFINITIONS

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CENTREX (central exchange)

business voice service supported by the telephone company's central office that switches calls for commercial and nonprofit organizations while providing them with services comparable to those of a private branch exchange

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

COMPANY

DCT TELECOM GROUP, INC. the issuer of this tariff.

COMMISSION

Pennsylvania Public Utility Commission

CUSTOMER

The person, firm, corporation, or other entity, which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT ("CPE")

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DEMARCATIION POINT

point at which the telephone company facilities end and the customer premises equipment begins, normally at a network interface device or jack

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, bypassing a central answer point.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

DEFINITIONS

EUCL (End User Common Line Charge)

A FCC tariff term defined in FCC Rules 69.104 as follows: "A charge that is expressed in dollars and cents per line per month shall be assessed upon end users that subscribe to local exchange telephone service, Centrex or semi-public coin telephone service to the extent they do not pay carrier common line charges. Such charge EUCL shall be assessed for each line between the premises of an end user and a Class 5 office that is or may be used for local exchange service transmissions. Each Single Line Service is charged one CALC or EUCL. The amount varies by state."

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

Federal Communications Commission (FCC)

A federal government agency authorized by the Communications Act of 1934 to regulate interstate and international telecommunications originating in the United States. The FCC plays a role in implementing the Telecommunications Act of 1996.

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

DEFINITIONS

HANDICAPPED PERSON

A person, who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person," when used in connection with a person having a speech or hearing impairment, which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities' malfunction or human errors.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

DEFINITIONS

LATA

"Local Access and Transport Area" is the area within which the Company provides local and long distance ("intraLATA") service. Long distance companies provide service for calls to numbers outside the area ("interLATA").

LINK

The physical facility from the network interface on an end-user or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LNP (local number portability)

feature mandated by the Telecommunications Act of 1996 that allows a customer to retain telephone numbers upon changing local carriers

LOCAL CALL

A call that, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOPS

Segments of a line, which extends from the serving central office to the originating and to the terminating point.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

DEFINITIONS

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

PRIVATE BRANCH EXCHANGE SERVICE ("PBX")

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

RATE CENTER

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

SELECTIVE ROUTING ("SR")

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

T-1

transmission line consisting of two pairs of copper wire, microwave or fiber optics that can carry digital information at a rate of 1.544 megabits per second; T-1 and DS-1 are used interchangeably

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

WATS (wide area telecommunications service)

incoming or outgoing discounted long distance service normally subscribed to by businesses (e.g. 800 numbers)

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 1 - APPLICATION OF TARIFF

1.1 Application of Tariff

This Tariff sets forth the service offerings, rates, terms and conditions applicable to switched services provided by Company as follows:

The furnishing of local exchange end-user communications services to nonresidential customers within the Commonwealth of Pennsylvania.

1.1.1 Service Territory

DCT TELECOM GROUP, INC. will provide service within the service areas of Verizon North Inc., Verizon Pennsylvania Inc. and The United Telephone Company of Pennsylvania d/b/a Embarq`.

1.1.2 Availability

Service is available where facilities permit.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications. The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service (continued)

2.1.2 Limitations on Liability

- A. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company.
- B. Reserved for future use.
- C. Reserved for future use.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service (continued)

2.1.2 Limitations on Liability (continued)

- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The Company is not liable for any claims for loss or damages involving:
- (1) Breach in the privacy or security of communications transmitted over the Company's facilities;
 - (2) Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
 - (3) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
 - (4) Any act or omission in connection with the provision of 911, E911 or similar services;
 - (5) Any noncomplete call due to network busy conditions.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service (continued)

2.1.2 Limitations on Liability (continued)

H. The Company shall be indemnified, defended held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

(1) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

(2) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service (continued)

2.1.2 Limitations on Liability (continued)

H. (continued)

(3) Reserved for future use.

(4) Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

(5) The Company's liability, if any, will be limited to the lesser of:

(a) the actual monetary damages incurred and proved by the Customer as the direct result of the Company's action, or failure to act, in providing the service; or

(b) the sum of \$1,000.00.

I. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

J. Company's entire liability with respect to any service provided to customer (including without limitation with respect to the installation, delay, provisions, termination, maintenance, repair, interruption or restoration of any such services) shall not exceed an amount equal to the charge applicable for the period during which services were affected. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

K. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service (continued)

2.1.3 Use of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- A. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service (continued)

2.1.5 Directory Errors (continued)

- B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- C. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks)
- D. Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
- E. Definitions: As used in Paragraphs A, B, C, and D above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
- F. Notice: Such allowances or credits as specified in Paragraphs A, B, and C above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS**2.2 Minimum Period of Service**

The Minimum Period of Service is one month except as otherwise provided in this Tariff. The customer must pay the regular tarified rate for the service they subscribe to for the Minimum Period of Service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premise entirely, the period of service at each location is accumulated to calculate if the customer has met the Minimum Period of Service obligation.

If service is terminated before the end of the Minimum Period of Service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the Minimum Period of Service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

The Company may offer services, which require a minimum use guarantee ("MUG") wherein the customer agrees, in writing, to pay the minimum amount per period agreed to upon commencement of service. Customers falling below their MUG will be billed for the minimum amount due per period pursuant to the MUG agreement.

Should the customer choose to terminate their contract prior to expiration of the term agreed to in the MUG agreement, the customer will be liable for the minimum usage requirements contained in the contract multiplied by the number of months remaining in the term, unless customer converts to another Company service with equal or greater term and minimum usage commitment. If no termination of customer's contract, customer will be liable for their monthly average usage (calculated over the last three full months immediately preceding the date of termination) multiplied by the number of months remaining in the term.

The initial contract period for service under this section is one month. Subsequent contract periods shall be for additional one-month periods unless otherwise specified.

2.2.1 Termination Liability Charge

If a Subscriber terminates business network switched or dedicated services, to include private branch exchange trunk service and PRI T-1 or comparable services, in whole or in part, before the expiration of the contract period, the Subscriber shall pay to the Company an early termination liability charge for each disconnected service(s) or feature(s) equal to the applicable monthly rate for the Company service(s) or feature(s) multiplied by the number of months remaining in the contract term.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS**2.3 Payment for Services Rendered****2.3.1 Responsibility for All Charges**

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intraLATA toll charges for up to two (2) months for the facilities and service. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

Advanced Payments may also be required prior to furnishing any of the following: (1) the construction of facilities and furnishing of special equipment, and (2) temporary service for short-term use.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.3.2 Deposits (continued)

A. Interest on Deposits

Interest rates on customer Deposits are calculated based on the average rate of interest posted for one-year US Treasury bills for the months of September, October, and November of the previous year.

B. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

C. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check. Deposits will be returned in accordance with the procedures set forth in the Commission's regulations at 52 Pa. Code §64.37.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.3 Payment for Services Rendered (continued)

2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly, in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S Mail, or at any location designated by the Company. All bills are presumed accurate and shall be binding on the Customer unless written notice of the disputed charge(s) is received by the Company within thirty (30) days after the invoice date. If the Company does not receive objection within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an object may be considered or if the customer has in his or her possession such Company records. If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the Company receives the overpayment.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if the Company does not receive objection within two months after the bill is rendered.

2.3.4 Return Check Charge

When a check, which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of **\$20.00**.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.3 Payment for Services Rendered (continued)

2.3.5 Late Payment Charges

- A. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made not more than five (5) days after the due date specified on the bill. If bills are paid by mail, the date of the postmark will be considered the date of payment. If payment is not received by the customer's next billing date, a late payment charge of 1.25% per month will be applied to all unpaid and overdue amounts previously billed under this Tariff, excluding one month's local service charge. The rate, when annualized, may not exceed 15% per annum—computed by the simple interest method—and may not include previously accrued late payment charges. A late payment charge may not be assessed against an outstanding security deposit. An additional charge, fixed fee or penalty designed to recover the cost of a subsequent rebilling may not be charged.
- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- C. Late payment charges do not apply to final accounts.
- D. Late payment charges do not apply to government agencies of the State of Pennsylvania. These agencies are required to make payment in accordance with applicable state law.

2.3.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.3 Payment for Services Rendered (continued)

2.3.6 Customer Overpayments (continued)

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

2.4 Installation Service

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

2.5 Access to Customer's Premises

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.6 Telephone Surcharges/Taxes

2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges, contributions and taxes (however designated) (including without limitation telephone relay service contributions, sales, use, gross receipts, excise or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of the Company's services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS**2.7 Suspension, Termination, Discontinuation or Refusal of Service**

2.7.1 Service may be terminated by the Customer prior to the expiration of the minimum contract period upon notice being given by the Customer to the Company five (5) days in advance of the desired date of termination. The Company shall thereafter render a final bill to the Customer for all services furnished and any applicable termination charges or fees as provided in this Section or elsewhere in this tariff.

A. Specifically, in case of additional directory listings and joint user service, where the listing has appeared in the directory, the termination charges are the charges due to the end of the directory period.

B. Specifically, in the case of special equipment for which the minimum contract period is in excess of one month at the same location, the termination charges are such proportion of the sum of the cost of the equipment and of its installation, plus the cost of removal, less the salvage value of the equipment removed, as the unexpired portion of the minimum contract period bears to the full minimum contract period.

2.7.2 Service may be terminated by the Customer after the expiration of the minimum contract period, upon oral or written notice given by the Customer to the Company five (5) days in advance of the desired date of termination specifying the date on which it is desired that service be discontinued. The Company shall thereafter render a final bill to the Customer for all services furnished and any applicable termination charges or fees as provided in this tariff. The Customer shall retain responsibility for service and equipment charges until the day and time on which service is requested to be discontinued. If the Customer fails to provide the Company with proper notice or access to the premises, the Customer shall continue to be responsible for equipment and service rendered.

2.7.3 The Company will suspend service in accordance with 52 Pa. Code §64.61. The Company may suspend or refuse service for any of the reasons stated below:

A. Reserved for future use.

B. For failure to pay a past due bill owed to the Company, including one for the same class of service furnished to the Applicant or Customer at the same or another location, or where the Applicant or Customer at the same or another location, or where the Applicant or Customer voluntarily assumed, in writing, responsibility for the bills of another Applicant or Customer.

C. For failure to provide Company representatives with necessary access to Company-owned service or equipment, after the Company has made a written request to do so.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.7 Suspension, Termination, Discontinuation or Refusal of Service (continued)

2.7.3 (continued)

- D. For failure to make payment in accordance with the terms of any deferred payment agreement.
- E. When the Company has reason to believe that a Customer has used a device or scheme to obtain service without payment and where the Company has so notified the Customer prior to disconnection.
- F. For violation or noncompliance with a Pennsylvania Public Utility Commission order.
- G. For violation or noncompliance with any rules and regulations of the Company on file with the Pennsylvania Public Utility Commission for which violation of or noncompliance with the Company is authorized by tariff to deny or refuse service.
- H. For violation of or noncompliance with municipal ordinances and/or other laws pertaining to telephone service.
- I. For failure to pay past due bill of a previous Customer of the premises to be served, provided that the Applicant for service voluntarily signed a form agreeing to assume responsibility for the bills of the previous Customer, or that the previous Customer is currently a member of the same household as the Applicant.
- J. Without notice in the event that the Customer's use of equipment adversely affects the Company's service to others.
- K. Without notice in the event that the Customer's use of equipment will endanger public safety or health.
- L. For a Customer who has not used the service for a period of 90 days and who appears, after investigation, to have left the community or who advised the Company that he or she does not desire to continue to be carried as a Customer.
- M. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair.
- N. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.7 Suspension, Termination, Discontinuation or Refusal of Service (continued)

2.7.3 (continued)

- O. Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation.
- P. Without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services.
- Q. The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company service(s).

2.7.4 In accordance with 52 Pa. Code §64.371, the Company shall mail or deliver written notice to the Customer at least 7 days before the date of suspension regardless of the grounds upon which suspension is sought, with the exception of the following: Failure to comply with the material terms of a payment agreement for toll or nonbasic service, or both. In these cases, the Company will comply with 52 Pa. Code §64.81.

2.7.5 Reserved for future use.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.7 Suspension, Termination, Discontinuation or Refusal of Service (continued)

2.7.6 Notice of suspension shall clearly and fully include the following information, where applicable, in conspicuous print:

- A. Reason for the proposed suspension.
- B. Statement of accounts currently due, and of a required deposit.
- C. Statement that a Restoration of Service charge will apply to have service restored after it has been suspended.
- D. Date on or after which service will be suspended unless one of the following occurs:
 - 1. Payment is received in full.
 - 2. Grounds for suspension are otherwise eliminated.
 - 3. A deferred payment agreement is entered into in the good faith discretion of the Company.
 - 4. A dispute is filed with the Company.

2.7.7 Reserved for future use.

2.7.8 Reserved for future use.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.7 Suspension, Termination, Discontinuation or Refusal of Service (continued)

2.7.8 (continued)

- 2.7.9 The Company shall not suspend nor refuse to restore service to a dwelling when an occupant in the dwelling is certified by a physician to be seriously ill or affected with a medical condition which will be aggravated by a complete cessation of service except where access to emergency service by telephone is retained.

Such physician certification may initially be written or oral, subject to the right of the Company to verify the certification by calling the physician or to require written confirmation within seven (7) days.

Service shall not be suspended for the period specified in the certification, however, the maximum length of the certification shall be thirty (30) days.

When service is required to be restored for emergency conditions, the Company shall make a diligent effort to have service restored on the date of the medical certification, and shall restore service by the end of the next working day.

When service is restored or suspension postponed under medical emergency procedures, the Customer shall make timely payment for all service subsequent to the restoral or postponement of suspension, and shall restrict toll usage to an amount no greater than \$25.00 in a billing period while the medical certification is in effect.

When certification expires, the original grounds for suspension are revived and the Company may suspend service without additional written notice if prior notice of suspension was given, the Customer failed to make payment arrangements, and the Company makes a reasonable attempt to contact the Customer at least twenty-four (24) hours before suspension.

- 2.7.10 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

- 2.7.11 Upon the Company's discontinuance of service to the Customer under this Section, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.7 Suspension or Termination of Service (continued)

2.7.12 In accordance with 52 Pa. Code §64.121-§64.123, the Company may terminate service when at least 10 days have passed since suspension of service. Immediately after suspension of service, a termination notice which conforms to the suspension notice and indicating how the Customer may arrange to have service restored will be mailed the Customer's billing address. The termination notice will include a medical emergency restoration notice. The notice will indicate the date service will be terminated and explain that the Customer will have to request service as an applicant, subject to additional charges, if termination occurs. The Company may terminate for failure to pay a reconnection fee and to remedy the original grounds for suspension.

2.8 Additional Provisions Applicable to Business Customers

2.8.1 Application of Rates

A. Business rates as described in this Tariff apply to service furnished:

1. In office buildings, stores, factories and all other places of a business nature;
2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
3. At any location when the listing or public advertising indicates a business or a profession;

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.8 Additional Provisions Applicable to Business Customers (continued)

2.8.1 Application of Rates (continued)

A. Business rates as described in this Tariff apply to service furnished: (continued)

4. At any location where the service includes an extension, which is at a location where business rates apply unless the extension is restricted to incoming calls;

5. At any location where the customer resells or shares exchange service;

B. Public Access Line service is classified as business service regardless of the location.

C. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

2.8.2 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to the telephone numbers assigned to any customer.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

2.8.3 Deposits

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.8 Additional Provisions Applicable to Business Customers (continued)

2.8.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.9 Reserved for future use.

2.10 Allowances for Interruptions in Service

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

2.10.1 Credit for Interruptions

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.10 Allowances for Interruptions in Service (continued)

2.10.1 Credit for Interruptions (continued)

C. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:

(1) if interruption continues for less than 24 hours:

(a) 1/30th of the monthly rate if it is the first interruption in the same billing period.

(b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.

(2) if interruption continues for more than 24 hours:

(a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.

(b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions.

Two or more interruptions of 30 minutes or more during any one 24-hour period shall be considered as one interruption.

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.10 Allowances for Interruptions in Service (continued)

2.10.1 Credit for Interruptions (continued)

E. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of measured rate service will not affect the subscriber's local call allowance during a given billing period.

2.10.2 Limitations on Credit Allowances

No credit allowance will be made for:

- A. Reserved for future use.
- B. Reserved for future use.
- C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- E. Reserved for future use.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS

2.11 Automatic Number Identification

2.11.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- D. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.

2.11.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI)

3.1.1 General

- A. Primary Rate Interface Service is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The basic channel structure of Primary Rate Interface is twenty-three 64 Kbps B Channels and one 64 Kbps D Channel. PRI Service is a service for the transmission of digital signals only. PRI Service is provided from central offices where appropriate ISDN facilities are available as determined by the Company.
- B. Unless specified, the regulations for ISDN-PRI service apply in addition to the Rules and Regulations set forth in Section 2 of this tariff.
- C. ISDN-PRI service is offered exclusively to business customers.

3.1.2 Regulations

- A. Customer Premises Equipment (CPE) that is compatible with PRI Service is the responsibility of the customer.
- B. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of PRI Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- C. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- D. The minimum service period for Primary Rate Access Service is one month.
- E. This service is available only from offices that have the necessary facilities to provide ISDN on the standard network platform.
- F. Voice service is limited to customers served by offices that have the necessary facilities to provide PRI on the standard network platform.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.2 Regulations (continued)

- G. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electrically compatible facilities available, or where existing facilities can be made electrically compatible when regenerated or extension service is provisioned.

3.1.3 Definitions

B Channel – A bidirectional synchronous channel capable of supporting 64 Kbps of digital transmission.

D Channel – A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.

64 Kbps Clear Channel Capacity (CCC) – A B Channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

Integrated Services Digital Network (ISDN) is a high bandwidth switched network service providing end-to-end digital connectivity over standard phone lines for simultaneous transmission of voice and data.

Primary Rate Interface (PRI) is a 4-wire 1.544 megabits per second (DS1) local switching system port that uses the B8ZS line code and the ESF framing format. ISDN-PRI provides for digital transmission of twenty-three (23) 64 kbps bearer channels and one (1) 64 kbps data and signaling channel (24 B+D).

3.1.4 Application of Rates

- A. PRI Service Primary Rate Access Lines furnished between a serving central office and the customer-designated premises will be charged at rates per each Primary Rate Access Line.
- B. PRI Primary Rate Access Line rates, including interoffice channels if applicable, apply in addition to Primary Rate Interface charges.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.5 Service Components

- A. The customer may choose any number of channels up to twenty-three per Primary Rate Access (facility) to be active with a corresponding number of services (i.e., inward/outward trunks, WATS lines, 800/888 Service) selected. The customer may also choose to have more services selected than channels available for specific applications. The total number of communication paths may not exceed the number of channels subscribed.
- B. The components for PRI Service will be as follows:
- o Primary Rate Access Line
 - o Primary Interface
 - o Primary Rate Channels
 - o Incoming Call Identification
1. Primary Rate Access Line – will provide a four-wire access loop from the customer premises to the serving central office. The transmission of this loop support Clear Channel Capability.
 2. Primary Rate Interface – provides the multiplexing to support up to twenty-three (23) B channels at 64 Kbps and one (1) D channel for signaling also at 64 Kbps.
 3. Primary Rate Channels – will provide a flat rated channel that will allow either voice or data transmission up to 64 Kbps.
 - a. Voice calls may be completed to both ISDN and non-ISDN lines.
 - b. Data Transmission on the B Channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices.
 - c. The customer may choose to subscribe to additional non-exchange based services. Initial choices for these services will be WATS and 800 series Service. The subscription to these services is in addition to the charges for ISDN-PRI Service.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.5 Service Components (continued)

B. (continued)

4. Incoming Call Identification – This optional feature provides the customer with the telephone number or name and number of the calling party. Incoming call identification is provided via the D Channel associated with incoming calls on a B Channel(s) to a PBX. Caller ID Blocking is available.
5. D Channel Backup – This optional feature provides a backup for the primary D Channel under those circumstances where two or more Primary Rate Access Lines share a single D Channel. A predetermined channel on another connection would automatically take over call control signaling for Circuit Switched Voice and Data calls.

3.1.6 Rates and Charges

All usual and applicable Service Connection Charges and Nonrecurring Charges apply to the activation, move, or change of channel equivalents within PRI Service packages as well as for installation of the basic system. Charges as specified in Section 6 will apply.

A. Term Plan

The ISDN-PRI Term Plan is available in two- or three-year terms and includes a per minute charge.

B. Term Plan with Unlimited Free Local Calls

The ISDN-PRI Term Plan with Unlimited Free Local Calls is available in two- or three-year terms and provides unlimited free local calls.

C. Integrated Access (IA) Plan

IA is a bundled local T-1 service that has local lines and Dedicated Internet access provisioned on T-1 circuits.

The IA Plan is available in two- or three-year terms and includes six (6) lines and 512 Kbps dedicated access.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.7 Calling Features

Calling Features are a set of optional features available to the Company's local exchange service Customers that provide additional calling functionality. The Company offers the following optional features:

- Call Forward Busy - allows incoming calls to a busy line to be routed to a preselected line.
- Call Forward No Answer - allows incoming calls to automatically route to a preselected line when the called station is not answered after a preset number of rings.
- Call Forward Busy/Don't Answer - allows incoming calls to automatically route to a preselected line when the called station is either busy or not answered after a preset number of rings.
- Call Forward Variable - allows a customer to activate routing of incoming calls to another line in their key system or to an external number.
- Simultaneous Call Forwarding – allows a customer to forward multiple calls simultaneously.
- Remote Call Forwarding – allows calls coming to a remote call-forwarding number to be automatically forwarded to any answering location designated by the call receiver.
- Remote Access to Call Forwarding – allows customers to program their phone to automatically forward incoming calls to a preselected line from a remote location.
- Call Waiting - provides a tone to alert a customer that a second party is calling, and allows the customer to answer the incoming call while holding the original connection.
- Three-Way Calling- allows the customer to add a third party to an established call without operator assistance.
- Block Three-Way Calling - allows the customer to block the ability to add a third party to an established call without operator assistance.
- Call Return - by dialing a code (*69) this feature automatically returns the last incoming call whether or not it was answered.
- Block Call Return – blocks ability of customers' to dial a code to automatically return the last incoming call.
- Message Waiting - allows an audible tone signal when there is a message waiting.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.7 Calling Features (continued)

- Calling Number Delivery (Caller ID) - allows a customer to identify the telephone number from which the call is being made. The telephone number is displayed on a customer provided display device.
- Calling Name Delivery (Caller ID) - allows a customer to identify the name associated with the telephone number from which the call is being made. The name only is displayed on a customer provided display device.
- Calling Number Delivery w/ Name (Caller ID w/ Name) - works along with Caller ID, displays telephone number and listed name associated with the telephone number.
- Direct Inward Dialed (DID) Numbers - permits incoming calls to reach customer-provided equipment without the assistance of an attendant, and allows transfer to another line through the use of an incoming/outgoing trunk facility.
- Auto Redial – by dialing a code (*66) this feature permits customers to redial the last number called.
- Block Auto Redial – blocks customers' ability to dial a code to redial the last number called.
- Block All Usage Sensitive Features – allows customers to block all features with use-sensitive charges.
- Speed Dialing 8 – allows the customer to store up to 8 telephone numbers and dial them automatically when a code is entered.
- Speed Dialing 30 – allows the customer to store up to 30 telephone numbers and dial them automatically when a code is entered.
- Anonymous Call Rejection – allows the customer to automatically stop certain calls from ringing their phone.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.7.A Caller ID Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call (*69) Service. Customers have two blocking options as follows:

Per-Call Blocking - To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in the Company's serving territory, or

Per-Line Blocking - Per-Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to Per-Line Blocking unless the blocking feature is deactivated. If a customer subscribes to Per-Line Blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a Per-Line Blocking customer will be provided with a separate code to deactivate blocking, which is different from the per call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate Per-Line Blocking will be the same. Per-Line Blocking is available to all customers in the Company's serving territory. Per-Line Blocking is provided without charge, except as discussed below.

Per-Line Blocking will be available to all customers, free of charge, in the Company's serving area and can only be added or removed from a customer's line by placing a service order with the Company. Initial requests for Per-Line Blocking will be provided at no charge. Subsequent requests for Per-Line Blocking for the same customer and telephone number at the same address may be charged the applicable non-recurring charge(s). This non-recurring charge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel, while performing their jobs.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection feature (ACR) of Caller ID services. If a customer using blocking calls a Caller ID subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call on the Company's network using a Company's telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for the Company's customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency service personnel, while in the performance of their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the Anonymous Call Rejection (ACR) announcement will not be rated as completed calls.

Caller ID blocking will not prevent the delivery of telephone numbers to 911 emergency service providers. Caller ID blocking currently will not work for callers who place calls to 8xx, 900, and/or other information and message services carrying a specific charge billed to a caller by a local telephone company.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.7 Calling Features (continued)

- Call Transfer – allows the customer to transfer a call from one phone/line to another.
- Toll Restriction – allows the customer to restrict the ability to make 1+, international, NXX 976, and directory assistance calls.
- 1+ Blocking – allows the customer to restrict the ability to make toll calls.
- 900/976 Blocking – allows the customer to restrict the ability to make NPA 900 and NXX 976 calls.
- 900 Blocking – allows the customer to restrict the ability to make NPA 900 calls.
- International Blocking – allows the customer to restrict the ability to make international calls.
- 900/976 and International Blocking – allows the customer to restrict the ability to make NPA 900, NXX 976 and international calls.
- 900 and International Blocking – allows the customer to restrict the ability to make NPA 900 and international calls.
- 1010XXX – allows the customer to restrict the ability to make 1010XXX calls.
- Billed Number Screening, Option A – restricts collect calls and third number billing from being billed to customer's line(s).
- Billed Number Screening, Option B – restricts third number billing from being billed to customer's line(s).
- Wire Maintenance Plan – a warranty program for repairs to inside wiring and jacks that are covered by the plan.
- Enhanced Mailbox (Voicemail) - provides customers with all of the features of a Standard Mailbox plus selected expanded capabilities.
- Auto Attendant Mailbox (Voicemail) – allows customers to automatically route callers to different mailboxes

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.8 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. Surcharges as specified in this Tariff will apply.

- Third Number Billing: Provides the Customer with the capability to charge a local call to a third number, which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

3.1.8.A Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options. Surcharges as specified in Section 7 will apply.

- Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.9 Directory Assistance

A Customer may obtain Local Directory Assistance (“DA”) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges. Directory Assistance includes the option for call completion to the requested number at an additional charge as specified below. The Call Completion option provides, when selected by the customer, for the automatic dialing of the requested number. Surcharges as specified in this Tariff will apply.

3.1.9.1 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify Company’s Customer Service representative.

3.1.10 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer’s exchange area of the Station number which is designated as the Customer’s main billing number. Directory listing of additional Company Station numbers, other than the Customer’s main billing number, associated with a Customer’s service will be provided for an additional monthly recurring charge per listing.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.10 Directory Listings (continued)

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing, which is found to be in violation of its rules with respect thereto.

Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Integrated Services Digital Network - Primary Rate Interface (PRI) (continued)

3.1.10 Directory Listings (continued)

3.1.10.A Directory listings are provided in connection with each Customer service as specified herein.

- Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- Additional Listings: Additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein.
- Extra Listings: Extra listings are additional listings per number when served by two or more main numbers.
- Nonpublished Listings: Listings that are not printed in directories or available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records.
- Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party.
- Extra Line of Information: A line of information in addition to the Primary Listing, which is subject to charges set forth in this tariff.

3.1.10.B Charges associated with Directory Listings are as follows:

<u>Per Listing or Per Number Charge</u>	<u>MRC</u>	<u>NRC</u>
Primary Listing	N/C	
Nonpublished Number, per listing	\$5.00	\$1.00
Additional Listing on 2 nd or 3 rd Lines	\$10.00	\$1.00

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.2 Channelized T-1 Service

3.2.1 Channelized T-1 Service is available in two- or three-year terms and includes six (6) lines and a per minute charge. Additional lines can be purchased. The maximum number of lines is 23 (the 24th channel is used for monitoring and maintenance purposes). Calls are billed in full minute increments.

3.2.2 Emergency Re-route

Emergency Re-Route service allows DCT Telecom Group, Inc. (“DCT”) Customers the ability to re-route inbound calls to another number or location in the event of a disabled T1 (DCT ISDN PRI, DCT Channelized T1 or DCT Integrated Access). Emergency Re-Route Service is for situations where the Customer requires incoming calls to be re-routed on a temporary basis. The alternative number or location must be designated by the DCT Customer and is assigned to an individual DID or telephone that is in service with DCT. The re-route will be initiated after the DCT Customer contacts Customer Service (customerservice@4dct.com or 1-888-404-4328). After the request is received by DCT, the Company Representative will request to have the underlying carrier’s operation center re-route the DID or telephone number to the pre-determined alternate number or location. The Company may rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority. The Company’s liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Re-Route service, including, but not limited to the installation, provision, performance or nonperformance of Emergency Re-Route service, shall not exceed the amount equal to the proportionate charge for Emergency Re-Route service for the period during which the service was affected.

3.3 Emergency Services (Enhanced 911)

Allows the Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer’s address and telephone information will be displayed to the primary 911 provider for display at the Public Service Answering Point (PSAP).

The Company is in compliance with all requirements of the Public Safety Emergency Telephone Act (Act 78-1990), *as amended*.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 4 – INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the Commission.

Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
DCT TELECOM GROUP, INC.
27877 Clemens Road
Westlake, OH 44145

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.1 General

Each exchange within the Company's service area within Pennsylvania is assigned to a Zone, which is used to specify Business Local Flat and Local Measured Rates. Section 5.2 lists the Company's Pennsylvania local calling areas.

Zone One indicates contiguous exchanges and are considered local calls. All calls made to locations other than those included in Zone One are considered intraLATA toll calls.

For example, suppose a customer wanted to know how much it would cost to call Bedminster from Doylestown. They would locate Doylestown in the left column under EXCHANGE OR LOCALITY. They would then search for Bedminster in that row either under the column heading ZONE ONE CALLING AREA. Bedminster is located under ZONE ONE CALLING AREA and thus the call has a Zone One rate. If Bedminster was not located under the ZONE ONE CALLING AREA column heading it would be considered an intraLATA toll call.

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.1 General (continued)

A. Company Rate Centers

For the purpose of determining measured local use and local calling areas, the Company's service area within the Commonwealth of Pennsylvania is divided into the following zones. The zones include:

Philadelphia Zone 1- Center includes all customers with the NPA/Nxx of 215/825

Chester	Darby-Ridley/Park-Sharon Hill
Doylestown	Newton
Media	UpperDarby
Lansdale	Northwales
Swarthmore	Havertown-Manoa
Linelxngtn	

Philadelphia Zone 2 - Center includes all customers with the NPA/Nxx of 267/295

Broomall-Newton Square

Philadelphia Zone 4 - Center includes all customers with the NPA/Nxx of 267/350

Cynwyd-Narbeth	Pottstown
Flourtown	Eddington-Cornwells Heights
Ardmore	Royersford
Ambler	Bristol
BrynMawr	W. Chester
Cheltenham-Elkins/Park-Jenkintown	Langhorne
Wayne	Levittown
Bethayres-Huntingdon	New Castle
Paoli-Malvern-Berwyn	Warrington
Willow Grove	Norristown
Valley Forge	Collegevl
Hatboro	Exton
Conshohocken	Northampton
Feasterville-Churchville	Chester Heights

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.2 Local Calling Areas

<u>Exchange or Locality</u>	<u>Zone One Calling Area</u>
Ambler	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, N Wales, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Ardmore	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Bethayres-Huntingdon	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Bristol	Morrisvl, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Chester Heights, Chester, Media, Swarthmore, Darby-Ridley/Park-Sharon Hill, Upper Darby, Havertown-Manoa, Broomall-Newton Square, Cynwyd-Narberth, Ardmore, Bryn Mawr, Wayne, Paoli-Malvern-Berwyn, Valley Forge, Norristown, Conshohocken, Flourtown, Ambler, Cheltenham-Elkins/Park-Jenkintown, Bethayres-Huntingdon, Willow Grove, Hatboro, Feasterville-Churchville, Eddington-Cornwells Heights, Bristol, Langhorne, Levittown, Warrington, Yardley

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.2 Local Calling Areas

<u>Exchange or Locality</u>	<u>Zone One Calling Area</u>
Broomall-Newton Square	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove
Bryn Mawr	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove
Cheltenham-Elkins/ Park-Jenkintown	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, N Wales, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove
Chester	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Holly Oak, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.2 Local Calling Areas

<u>Exchange or Locality</u>	<u>Zone One Calling Area</u>
Chester Heights	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Holly Oak, Langhorne, Lenape, Levittown, Media, Mendenhall, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, W Chester, W Town, Warrington, Wayne, Willow Grove, Wilmington
Collegeville	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Center Pt., Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Collegevl, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Green Lane, Harleysvl, Hatboro, Havertown-Manoa, Langhorne, Lansdale, Levittown Warrington, Media, N Wales, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Phoenixvl, Pottstown, Royersford, Schwenksvl, Souderton , Swarthmore, Upper Darby, Valley Forge, Wayne, Willow Grove
Conshohocken	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Center Point, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove
Cynwyd-Narberth	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.2 Local Calling Areas

<u>Exchange or Locality</u>	<u>Zone One Calling Area</u>
Darby-Ridley/ Park-Sharon Hill	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Doylestown	Ambler, Ardmore, Bedminster, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Buckingham, Carversvl, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Doylestown, Dublin, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Hew Hope, Langhorne, Lansdale, Levittown, Lintelngtn, Media, N Wales, Newtown, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Perkasio, Philadelphia Zones 1, 2, 3, 4, Plumstedvl, Souderton, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Wycombe
Eddington-Cornwells Heights	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Exton	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Chesterspg, Coatesvl, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Downingtn, Eagle, Eddington-Cornwells Heights, Exton, Feasterville-Churchville, Flourtown, Glenmoore, Hatboro, Havertown-Manoa, Langhorne, Lenape, Levittown, Media, Mortonvl, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Phoenixville, Philadelphia Zones 1, 2, 3, 4, Pughtown, Swarthmore, Upper Darby, Valley Forge, W Chester, W Town, Warrington, Wayne, Willow Grove

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.2 Local Calling Areas

<u>Exchange or Locality</u>	<u>Zone One Calling Area</u>
Feasterville-Churchville	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Newtown, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Wycombe
Flourtown	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Hatboro	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Havertown-Manoa	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.2 Local Calling Areas

<u>Exchange or Locality</u>	<u>Zone One Calling Area</u>
Langhorne	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Morrisvl, Newtown, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Yardley
Lansdale	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Center Pt, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Collegevl, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Doylestown, Dublin, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Green Lane, Harleysvl, Hatboro, Havertown-Manoa, Langhorne, Lansdale, Levittown, Linelxngtn, Media, N Wales, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Perkasi, Philadelphia Zones 1, 2, 3, 4, Schwenksvl, Souderton, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Levittown	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Morrisvl, Newtown, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Yardley
Linelxngtn	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Buckingham, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Doylestown, Dublin, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Harleysvl, Hatboro, Havertown-Manoa, Langhorne, Lansdale, Levittown, Linelxngtn, Media, N Wales, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Perkasi, Philadelphia Zones 1, 2, 3, 4, Plumstedvl, Souderton, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Wycombe

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.2 Local Calling Areas

<u>Exchange or Locality</u>	<u>Zone One Calling Area</u>
Media	Ambler,Cheltenham-Elkins/Park-Jenkintown Bethayres-Huntingdon, Ardmore, Bristol, Broomall-Newton Square, Bryn Mawr, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove
N Wales	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Center Pt., Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Collegevl, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Doylestown, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Harleysvl, Hatboro, Havertown-Manoa, Langhorne, Lansdale, Levittown, Linelxngtn, Media, N Wales, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Phoenixville, Philadelphia Zones 1, 2, 3, 4, Schwenksville, Souderton , Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
New Castle	Delawarecy, Hockessin, Holly Oak, Middletown, N Castle, Newark, Wilmington
Newtown	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Buckingham, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Doylestown, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Mortonvl, New Hope, Newtown, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Wycombe, Yardley
Norristown	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Center Pt., Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Collegevl, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Harleysvl, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, N Wales, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Phoenixvl, Royersford, Schwenksvl , Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.2 Local Calling Areas

<u>Exchange or Locality</u>	<u>Zone One Calling Area</u>
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton, N Hampton, Slatington
Paoli-Malern-Berwyn	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Chesterspg, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Downingtn, Eagle, Eddington-Cornwells Heights, Exton, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Lenape, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Phoenixvl, Swarthmore, Upper Darby, Valley Forge, W Chester, W Town, Warrington , Wayne, Willow Grove
Philadelphia Zone 1	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove
Philadelphia Zone 2	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove
Philadelphia Zone 4	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.2 Local Calling Areas

<u>Exchange or Locality</u>	<u>Zone One Calling Area</u>
Pottstown	Boyertown, Collegevl, Douglassvl, Phoenixvl, Pottstown, Pughtown, Royersford, Sassmnsvl, Schwenksvl
Royersford	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Chesterspg, Collegevl, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eagle, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Harleysville, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, North Wales, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Phoenixvl, Pottstown, Pughtown, Royersford, Schwenksvl, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Swarthmore	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Upper Darby	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Levittown, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove
Valley Forge	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Collegevl, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Phoenixvl, Royersford, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 5 - SERVICE AREAS

5.2 Local Calling Areas (continued)

<u>Exchange or Locality</u>	<u>Zone One Calling Area</u>
W Chester	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Chester Springs, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Downingtown, Eagle, Eddington-Cornwells Heights, Exton, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Lenape, Levittown, Media, Mendenhall, Mortonvl, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Phoenixville, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, W Chester, W Town, Warrington , Wayne, Willow Grove
Warrington	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Buckingham, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Doylestown, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Linelxngtn, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Wycombe
Wayne	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove
Willow Grove	Ambler, Ardmore, Bethayres-Huntingdon, Bristol, Broomall-Newton Square, Bryn Mawr, Cheltenham-Elkins/Park-Jenkintown, Chester, Chester Heights, Conshohocken, Cynwyd-Narberth, Darby-Ridley/Park-Sharon Hill, Eddington-Cornwells Heights, Feasterville-Churchville, Flourtown, Hatboro, Havertown-Manoa, Langhorne, Levittown, Media, Norristown, Paoli-Malvern-Berwyn, Pennsburg, Philadelphia Zones 1, 2, 3, 4, Swarthmore, Upper Darby, Valley Forge, Warrington , Wayne, Willow Grove

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.1 Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

6.1.1 ISDN-PRIACTUAL RATES

(NRC) (MRC)

2-Year Term Plan

Monthly Recurring Charge		\$500.00
Installation Charge (NRC)	\$500.00	

Local Telephone Calls –	per minute	\$0.01
-------------------------	------------	--------

3-Year Term Plan

Monthly Recurring Charge		\$450.00
Installation Charge (waived)	N/C	

Local Telephone Calls –	per minute	\$0.01
-------------------------	------------	--------

6.1.2 ISDN-PRI with Unlimited Free Local Calls

2-Year Term Plan

Monthly Recurring Charge		\$700.00
Installation Charge (NRC)	\$500.00	

3-Year Term Plan

Monthly Recurring Charge		\$650.00
Installation Charge (waived)	N/C	

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.1 ISDN-PRI (continued)

The following products and features (§6.1.3-§6.1.12) are available for both the 2-year and 3-year ISDN-PRI plans as specified in Sections 6.1.1 and 6.1.2:

		<u>ACTUAL RATES</u>	
		(NRC)	(MRC)
6.1.3	Operator Assistance		
	Third Number Billing	(per call)	\$3.00
	Collect Calling	(per call)	\$3.00
	Person to Person Calling	(per call)	\$4.00
	Station to Station Calling	(per call)	\$3.00
	Busy Line Verification	(per call)	\$3.00
	Busy Line Verification with Interrupt	(per call)	\$4.00
6.1.4	Directory Assistance	(per call)	\$1.10
6.1.5	Directory Listings		
	Primary Listing (one free listing per customer)	N/C	
	Additional Listing – per listing	(per month)	\$4.00
	Extra Listing – per number	(per month)	\$8.00
	Non-Published Listing – per listing	(per month)	\$2.00
	Non-Listed Listing – per listing	(per month)	\$2.00
	Extra Line of Information – per line	(per month)	\$8.00
6.1.6	Secondary Service Order NRC	(per order)	\$50.00
	To make any change after initial installation		
6.1.7	Premise Visits		
	N/A for customers with Wire Maintenance Plan		
	First Hour		\$150.00
	Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE		
	Additional 30 minutes		\$50.00
	Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE		

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.1 ISDN-PRI (continued)

		<u>ACTUAL RATES</u>	
		(NRC)	(MRC)
6.1.8	Remote Call Forwarding (per line/trunk)	\$25.00	\$25.00
6.1.9	Intercept Services - Per Number (primary and DID)		
A.	Basic (per number) Service is provided for 90 days. Also known as ("A/K/A") Disconnect Referral	\$10.00	\$10.00
B.	Extended – 4 months (per number) Service is provided for one month beyond the initial 90-day period; A/K/A Disconnect Referral	\$20.00	\$10.00
C.	Extended – 5 months (per number) Service is provided for two months beyond the initial 90-day period; A/K/A Disconnect Referral	\$30.00	\$10.00
D.	Extended – 6 months (per number) Service is provided for three months beyond the initial 90-day period; A/K/A Disconnect Referral	\$40.00	\$10.00
E.	Extended – 7 months (per number) Service is provided for four months beyond the initial 90-day period; A/K/A Disconnect Referral	\$50.00	\$10.00
F.	Extended – 8 months (per number) Service is provided for five months beyond the initial 90-day period; A/K/A Disconnect Referral	\$60.00	\$10.00

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
DCT TELECOM GROUP, INC.
27877 Clemens Road
Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.1 ISDN-PRI (continued)

6.1.9 Intercept Services - Per Number (primary and DID) (continued)

		<u>ACTUAL RATES</u>	
		(NRC)	(MRC)
G.	Extended – 9 months Service is provided for six months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number) \$70.00	\$10.00
H.	Extended – 10 months Service is provided for seven months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number) \$80.00	\$10.00
I.	Extended – 11 months Service is provided for eight months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number) \$90.00	\$10.00
J.	Extended – 12 months Service is provided for nine months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number) \$100.00	\$10.00
6.1.10	Individual DID Number	N/C	\$0.25
6.1.11	Caller ID – Name/Number	(per line/trunk) N/C	\$30.00
6.1.12	Emergency Re-Route	\$200.00	N/C

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
DCT TELECOM GROUP, INC.
27877 Clemens Road
Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.2 Integrated Access

6.2.1 Integrated Access – a bundled local T-1 service that has local lines and dedicated Internet access on the T-1.

		<u>ACTUAL RATES</u>	
		(NRC)	(MRC)**
Base Package includes six lines and 512 Kbps dedicated access			
<u>2-Year Term Plan</u>			
Monthly Recurring Charge			\$610.00
Installation Charge (NRC)		\$500.00	
Local Telephone Calls	per minute		\$0.01
Each Additional Line	per line		\$5.00
Each additional incremental increase of Internet access of 128 Kbps			\$40.00
<u>3-Year Term Plan</u>			
Monthly Recurring Charge			\$560.00
Installation Charge (waived)		N/C	
Local Telephone Calls –	per minute		\$0.01
Each Additional Line	per line		\$5.00
Each additional incremental increase of Internet access of 128 Kbps			\$40.00

** All monthly charges include the FCC port EUCL and local number portability charges.

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.2 Integrated Access (continued)

6.2.2 The following features are available with Integrated Access – Digital plans:

A.	Operator Assistance	<u>ACTUAL RATES</u>	
		(NRC)	(MRC)
	Third Number Billing	(per call)	\$3.00
	Collect Calling	(per call)	\$3.00
	Person to Person Calling	(per call)	\$4.00
	Station to Station Calling	(per call)	\$3.00
	Busy Line Verification	(per call)	\$3.00
	Busy Line Verification w/Interrupt	(per call)	\$4.00
B.	Directory Assistance	(per call)	\$1.10
C.	Directory Listings		
	Primary Listing (one free listing per customer)	N/C	
	Additional Listing – per listing	(per month)	\$4.00
	Extra Listing – per number	(per month)	\$8.00
	Non-Published Listing – per listing	(per month)	\$2.00
	Non-Listed Listing – per listing	(per month)	\$2.00
	Extra Line of Information – per line	(per month)	\$8.00
D.	Secondary Service Order NRC	(per order)	\$50.00
	To make any change after initial installation		
E.	Premise Visits		
	N/A for customers with Wire Maintenance Plan		
	First Hour		\$150.00
	Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE		
	Additional 30 minutes		\$50.00
	Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE		

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.2 Integrated Access (continued)

6.2.2 Integrated Access – Digital (continued):

F.	Optional Features	<u>ACTUAL RATES</u>	
		(NRC)	(MRC)
	Toll Restrictions	N/C	N/C
	1+ Blocking	N/C	N/C
	900/976 Blocking	N/C	N/C
	976 Blocking	N/C	N/C
	900 Blocking	N/C	N/C
	International Blocking	N/C	N/C
	900/976 and International Blocking	N/C	N/C
	900 and International Blocking	N/C	N/C
	1010XXXX Blocking	N/C	N/C
	Billed Number Screening-Option A	N/C	N/C
	Billed Number Screening-Option B	N/C	N/C
	Billed Number Screening-Option C	N/C	N/C
	Individual DID Number	N/C	\$0.25
	Remote Call Forwarding (per line/trunk)	\$25.00	\$25.00
	Emergency Re-route	\$200.00	N/C

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.2 Integrated Access (continued)

6.2.2 Integrated Access – Digital (continued):

G. Intercept Services - Per Number (primary and DID)

		ACTUAL RATES	
		(NRC)	(MRC)
Basic Service is provided for 90 days. Also known as ("A/K/A") Disconnect Referral	(per number)	\$10.00	\$10.00
Extended – 4 months Service is provided for one month beyond the initial 90-day period; A/K/A Disconnect Referral	(per number)	\$20.00	\$10.00
Extended – 5 months Service is provided for two months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number)	\$30.00	\$10.00
Extended – 6 months Service is provided for three months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number)	\$40.00	\$10.00
Extended – 7 months Service is provided for four months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number)	\$50.00	\$10.00
Extended – 8 months Service is provided for five months beyond the initial 90-day period; A/K/A Disconnect Referral	(per number)	\$60.00	\$10.00

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
DCT TELECOM GROUP, INC.
27877 Clemens Road
Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.2 Integrated Access (continued)

6.2.2 Integrated Access – Digital (continued):

G. Intercept Services - Per Number (primary and DID) (continued)

		ACTUAL RATES	
		(NRC)	(MRC)
Extended – 9 months	(per number)	\$70.00	\$10.00
Service is provided for six months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 10 months	(per number)	\$80.00	\$10.00
Service is provided for seven months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 11 months	(per number)	\$90.00	\$10.00
Service is provided for eight months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 12 months	(per number)	\$100.00	\$10.00
Service is provided for nine months beyond the initial 90-day period; A/K/A Disconnect Referral			

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.2 Integrated Access (continued)

6.2.3 The following features are available with Integrated Access – Analog plans:

A.	Operator Assistance	<u>ACTUAL RATES</u>	
		(NRC)	(MRC)
	Third Number Billing	(per call)	\$3.00
	Collect Calling	(per call)	\$3.00
	Person to Person Calling	(per call)	\$4.00
	Station to Station Calling	(per call)	\$3.00
	Busy Line Verification	(per call)	\$3.00
	Busy Line Verification w/Interrupt	(per call)	\$4.00
B.	Directory Assistance	(per call)	\$1.10
C.	Directory Listings		
	Primary Listing (one free listing per customer)	N/C	
	Additional Listing – per listing	(per month)	\$4.00
	Extra Listing – per number	(per month)	\$8.00
	Non-Published Listing – per listing	(per month)	\$2.00
	Non-Listed Listing – per listing	(per month)	\$2.00
	Extra Line of Information – per line	(per month)	\$8.00
D.	Secondary Service Order NRC	(per order)	\$50.00
	To make any change after initial installation		
E.	Wire Maintenance Plan	(MRC per line/trunk)	\$5.00
	Must be ordered on all lines/trunks per service location.		
F.	Premise Visits		
	N/A for customers with Wire Maintenance Plan		
	First Hour		\$150.00
	Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE		
	Additional 30 minutes		\$50.00
	Billable Premise Visit: (1) no trouble found; our lines test fine at demarcation point; or (2) trouble is determined to be customer's CPE		

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.2 Integrated Access (continued)

6.2.3 Integrated Access – Analog (continued):

ACTUAL RATES

G.	Optional Features		(NRC)	(MRC)
	Three-Way Calling	(per call activation)	N/C	\$1.70
		(per line/trunk)	N/C	\$4.00
	Block Three-Way Calling	(per line blocked)	N/C	N/C
	Auto Redial (*66)	(per call activation)	N/C	\$1.70
		(per line)	N/C	\$4.00
	Block Auto Redial	(per line blocked)	N/C	N/C
	Call Return (*69)	(per call activation)	N/C	\$1.70
		(per line)	N/C	\$4.00
	Block Call Return	(per line blocked)	N/C	N/C
	Block All Usage Sensitive Features	(per line blocked)	N/C	N/C
	Caller ID – Number	(per line/trunk)	N/C	N/C
	Caller ID – Name	(per line/trunk)	N/C	\$10.00
	Caller ID – Name/Number	(per line/trunk)	N/C	\$10.00
	Anonymous Call Rejection	(per line)	N/C	\$3.00
	Caller ID Blocking (*67)	(per call/per line)	N/C	N/C
	Call Waiting/Cancel Call Waiting	(per line)	N/C	N/C
	Call Forwarding Variable	(per line/trunk)	N/C	N/C
	Remote Call Forwarding	(per line/trunk)	\$25.00	\$25.00
	Remote Access to Call Forwarding	(per line/trunk)	N/C	N/C
	Call Forwarding Busy	(per line/trunk)	N/C	N/C
	Call Forwarding Don't Answer	(per line/trunk)	N/C	N/C
	Call Forwarding Busy/Don't Answer	(per line/trunk)	N/C	N/C
	Simultaneous Call Forwarding	(per line/trunk)	N/C	N/C

Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
DCT TELECOM GROUP, INC.
27877 Clemens Road
Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.2 Integrated Access (continued)

6.2.3 Integrated Access – Analog (continued):

ACTUAL RATES

G.	Optional Features (continued)	(NRC)	(MRC)
	Speed Dialing (up to 8 numbers) (per line/trunk)	N/C	N/C
	Speed Dialing (up to 30 numbers) (per line/trunk)	N/C	N/C
	Message Waiting Indicator Audible (per line/trunk)	N/C	N/C
	Call Transfer (per line/trunk)	N/C	N/C
	Toll Restrictions (per line/trunk/channel)	N/C	N/C
	1+ Blocking (per line/trunk/channel)	N/C	N/C
	900/976 Blocking (per line/trunk/channel)	N/C	N/C
	976 Blocking (per line/trunk/channel)	N/C	N/C
	900 Blocking (per line/trunk/channel)	N/C	N/C
	International Blocking (per line/trunk/channel)	N/C	N/C
	900/976 and International Blocking (per line/trunk/channel)	N/C	N/C
	900 and International Blocking (per line/trunk/channel)	N/C	N/C
	1010XXXX Blocking (per line/trunk/channel)	N/C	N/C
	Billed Number Screening- Option A (per line/trunk/channel)	N/C	N/C
	Billed Number Screening- Option B (per line/trunk/channel)	N/C	N/C
	Billed Number Screening- Option C (per line/trunk/channel)	N/C	N/C
	Enhanced Mailbox 1 (Model 36934) (per mailbox)	\$15.00	\$15.00
	Enhanced Mailbox 2 (Model 36935) (per mailbox)	\$15.00	\$15.00
	Enhanced Mailbox 3 (Model 36937) (per mailbox)	\$15.00	\$15.00
	Auto Attendant Mailbox (Model 36958) (per mailbox)	\$15.00	\$15.00
	Emergency Re-route	\$200.00	N/C

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.2 Integrated Access (continued)

6.2.3 Integrated Access – Analog (continued):

H. Intercept Services - Per Number (primary and DID)

		ACTUAL RATES	
		(NRC)	(MRC)
Basic	(per number)	\$10.00	\$10.00
Service is provided at no charge for 90 days. Also known as (“A/K/A”) Disconnect Referral			
Extended – 4 months	(per number)	\$20.00	\$10.00
Service is provided for one month beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 5 months	(per number)	\$30.00	\$10.00
Service is provided for two months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 6 months	(per number)	\$40.00	\$10.00
Service is provided for three months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 7 months	(per number)	\$50.00	\$10.00
Service is provided for four months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 8 months	(per number)	\$60.00	\$10.00
Service is provided for five months beyond the initial 90-day period; A/K/A Disconnect Referral			

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.2 Integrated Access (continued)

6.2.3 Integrated Access – Analog (continued):

H. Intercept Services - Per Number (primary and DID) (continued)

		<u>ACTUAL RATES</u>	
		(NRC)	(MRC)
Extended – 9 months	(per number)	\$70.00	\$10.00
Service is provided for six months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 10 months	(per number)	\$80.00	\$10.00
Service is provided for seven months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 11 months	(per number)	\$90.00	\$10.00
Service is provided for eight months beyond the initial 90-day period; A/K/A Disconnect Referral			
Extended – 12 months	(per number)	\$100.00	\$10.00
Service is provided for nine months beyond the initial 90-day period; A/K/A Disconnect Referral			

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 6 – PRICE LIST

6.3 Channelized T-1 Service6.3.1 2-Year Term Plan

		<u>ACTUAL RATES</u>	
		(NRC)	(MRC)
Monthly Recurring Charge (includes 6 lines)			\$610.00
Installation Charge (NRC)		\$500.00	
Local Telephone Calls –	per minute		\$0.01

6.3.2 3-Year Term Plan

Monthly Recurring Charge (includes 6 lines)			\$560.00
Installation Charge (waived)		N/C	
Local Telephone Calls –	per minute		\$0.01

6.3.3 MRC for Additional Lines2-Year Term3-Year Term

7	\$615.00	\$565.00
8	\$620.00	\$570.00
9	\$625.00	\$575.00
10	\$630.00	\$580.00
11	\$635.00	\$585.00
12	\$640.00	\$590.00
13	\$645.00	\$595.00
14	\$650.00	\$600.00
15	\$655.00	\$605.00
16	\$660.00	\$610.00
17	\$665.00	\$615.00
18	\$670.00	\$620.00
19	\$675.00	\$625.00
20	\$680.00	\$630.00
21	\$685.00	\$635.00
22	\$690.00	\$640.00
23	\$695.00	\$645.00

6.3.4 Emergency Re-route

	(NRC)	(MRC)
	\$200.00	N/C

 Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
 DCT TELECOM GROUP, INC.
 27877 Clemens Road
 Westlake, OH 44145

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

7.1 Discounted Service for the Hearing or Speech Impaired Customer

7.1.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a fifty percent (50%) discount on local measured rate service.

7.1.2 Certification

Acceptable certifications are:

- A. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the Commonwealth of Pennsylvania, or
- B. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

7.1.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See the definition of "Handicapped Person," for a listing of the necessary qualifications.

7.1.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

7.2 Universal Emergency Telephone Number Service

7.2.1 GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

MSAG Content: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Telephone Company system: Reference to a service provider's own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

7.2 Universal Emergency Telephone Number Service (continued)

7.2.2 GENERAL

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

7.2.3 REGULATIONS

- A. The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

7.2 Universal Emergency Telephone Number Service (continued)

- E. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

7.3 Reserved for future use.

Issued: October 31, 2007

Effective: November 2, 2007

Issue by: J. Anthony Rehak, President
DCT TELECOM GROUP, INC.
27877 Clemens Road
Westlake, OH 44145

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

7.4 Telecommunications Relay Service

1. General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2. Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on or after July 1, 2006.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.09

 COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS**7.5 Toll Presubscription**

- A. Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

- B. At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in C.1 following.
- C. Presubscription Charge Application
1. End user choices for toll presubscription:
 - Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
 - Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

2. If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.
3. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

4. An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as herein and in the Telephone Company's corresponding F.C.C. Tariff.

D. End User Charge Discrepancy

1. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:
 - A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF

SECTION 7 – SPECIAL SERVICES AND PROGRAMS

- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

2. Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

E. PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

Charge: \$5.00