

My Cloud Services Portal: User

Sign In

To Access the My Cloud Services Portal:

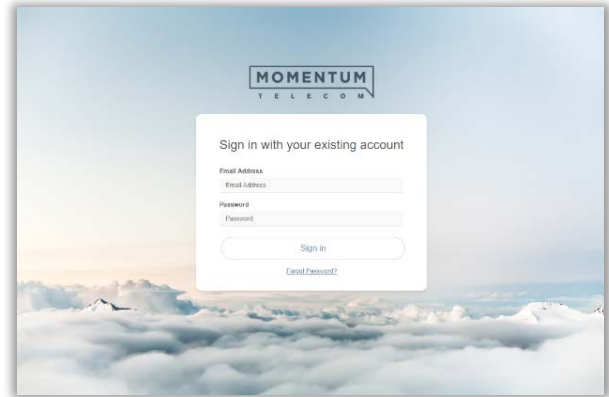
1. Open a web browser and enter the URL (web address) provided to you via email for online account management. Example: <https://portal.momentumtelecom.com/>

Note: Contact your account administrator to retrieve your initial sign in credentials.

2. Enter your Username (1234567890@mymtm.us format) and Password, as requested.

Use the [Forgot Password?](#) link to retrieve your portal sign in credentials via email whenever necessary.

3. Click the **Sign In** button and the My Cloud Services Portal opens.



My Services

Once the site is open you have access to manage all your communications services. The menu offers access to the My Services Dashboard (Home), Support, and Training pages.

Jane Smith

Second New Subsite Production | Portal Login Username: [Redacted]

Test Account 2 | Enterprise ID: [Redacted]

880 Montclair RD STE 880 BIRMINGHAM, AL 35213 | E911 Address: 880 Montclair RD STE 880 BIRMINGHAM, AL 35213

[View Profile](#)

Applications

No applications are available.

Voicemail 9

Voicemail

Block Delete	Play	Phone	Date		
<input checked="" type="checkbox"/>	▶	470.379.1432	8/14/2018 12:03 PM	🔔	🔗
<input type="checkbox"/>	▶	470.379.1432	8/14/2018 10:10 AM	🔔	🔗
<input type="checkbox"/>	▶	205.824.6817	7/23/2018 02:44 PM	🔔	🔗
<input type="checkbox"/>	▶	205.824.6817	7/23/2018 02:44 PM	🔔	🔗
<input type="checkbox"/>	▶	205.824.6817	7/23/2018 02:44 PM	🔔	🔗

[Voicemail Settings](#) [Manage Greetings](#)

[Reset Voicemail Pin](#)

Basic Features

- Anonymous Call Rejection
- Caller ID
- Call Waiting
- Connected Line ID Restrictions
- Do Not Disturb Success!
- Outbound Caller ID Block

[View All Features](#)

Call Logs 1234567890 (0001)

All Calls		Last 30 Days	
Direction	Caller ID	Phone	Date Time
In	WIRELESS CALLER		2018-08-14 11:02:30 AM
Out	Voice Portal		2018-08-14 11:02:30 AM
In	WIRELESS CALLER		2018-08-14 9:09:50 AM
Out	Voice Portal		2018-08-14 9:09:50 AM
In	Matt Warren		2018-08-06 12:47:03 PM

[View All Call Logs & Details](#)

My Cloud Services Portal: User

Dashboard Features

The **My Services Dashboard** (Home page) displays important account information in section widgets (cards) that offer quick access to view and manage the features and settings included with your account.

Profile

The **Profile** card offers everything you need to manage your profile. It displays a summary of your account information (Name, Address, Phone Number, User ID, Device model, etc.), and provides a View Profile link to manage the account Password, Temporary e911 address, notification email(s), and directory information.

Jane Doe Calling Line ID: 4075551212

MOMENTUM TELECOM User ID: @mymtm.us

Enterprise ID: [Redacted]

Department: [Redacted] Group ID: _A1

Service Number: [Redacted] IMAP ID: [Redacted]

Network Class of Service: [Redacted] Portal Login Username: [Redacted]

Network Class of Service: [Redacted] Email: [Redacted]

Mobile: [Redacted]

Pager: [Redacted]

Yahoo! ID: [Redacted]

E911 Address: [Redacted] Location: MOMENTUM TELECOM

Phone Model: _LVX550

Mac Address: 207 Language: America/New_York

Timezone: America/New_York

Temporarily Update Current 911 Service Address: [Redacted] Password Recovery: [Redacted].com

[View Profile](#)

Applications

The **Applications** card displays links to the sign in page for any add-on applications included with the account.

Applications

Voice Analytics
Is a powerful call reporting engine that enables you to view real-time statistics, workflows and easily scheduled reports. [Connect](#)

Interactive Voice Response (IVR)
Delivers a powerful solution for complex integrated call handling and messaging. [Connect](#)

Receptionist
Enables users to handle message and make a high volume of calls through an intuitive web-based interface. [Connect](#)

Voicemail

The **Voicemail** Card provides easy access to voicemail messages and feature management tools right from the Dashboard. The most recent messages are listed on the Dashboard for review. A red dot highlights unheard messages. The tools needed to play, delete, and forward voicemails, block future calls, manage all the voicemail settings and greetings, review and manage any additional messages, and reset the access PIN are provided here.

Voicemail 2

Voicemail

Play	Phone	Date	
	[Redacted]	5/11/2018 01:32 PM	
	205.218.8842	4/16/2018 05:37 PM	

[Voicemail Settings](#) [Manage Greetings](#) [Reset Voicemail Pin](#)

Call Logs

The **Call Logs** card displays a list of the latest incoming and outgoing calls on the account, with filters to review specific call types and date ranges. It also provides easy access to review and create a report of up to 1000 calls within the past 90 days.

Call Logs

All Calls Today

Direction	Call	Phone	Date
outgoing	Missed	237.401	1/3/18
outgoing	Forwarded	822.950	1/3/18
incoming	Missed	895.947	1/3/18
outgoing	Wired	714.626	1/3/18
incoming	Share	261.934	1/3/18
incoming	Anna	221.322	1/3/18
outgoing	Alvin	240.765	1/3/18
outgoing	Alvin	674.870	1/3/18
outgoing	Sung	822.410	1/3/18
incoming	Levy	812.407	1/3/18
incoming	Jerry	758.994	1/3/18
incoming	Dew	953.382	1/3/18
outgoing	De P	968.201	1/3/18
incoming	Duan	578.884	1/3/18
outgoing	Shan	647.238	1/3/18
outgoing	Carin	882.885	1/3/18
incoming	Billy	620.758	1/3/18
incoming	Ryan	588.527	1/3/18
incoming	Kim	760.385	1/3/18
outgoing	Chan	988.921	1/3/18

[View All Call Logs & Details](#)

Basic Features

The **Basic Features** card provides instant access to the account's On/Off feature settings with information about each one listed. This section also provides a **View All Features** link that opens the **Settings** page where users may review and manage the setup for ALL of the voice services features on the account.

Basic Features

Anonymous Call Rejection

Barge-In Exempt

Caller ID

Call Waiting

Connected Line ID Restrictions

Do Not Disturb

Music On Hold

Outbound Caller ID Block

[View All Features](#)