



Alteva Toolbar System Requirements

Hardware Requirements

Alteva Toolbar is a toolbar within Microsoft Outlook, Microsoft Internet Explorer, and Mozilla Firefox; hardware requirements are determined by the needs of these products.

Software Requirements

Windows XP, Windows Vista, Windows 7, Window 8, or Citrix Presentation Server 3 or 4.5, 6

- Windows Installer 2.0
- Internet Explorer 8.0, 9.0, 10, 11 (required for IE toolbar edition)
- **NOTE:** Alteva Toolbar works only with the 32-bit version of Internet Explorer (this is integrated in IE11); Mozilla Firefox 17.0 or later 32-bit (required for Firefox toolbar edition)
- Outlook 2007, 2010, 2013 (required for Outlook toolbar edition)
- Outlook 2010/2013 64-bit edition is supported

Citrix Presentation Server Platform

The application can be published on a Citrix server via the Management Console for MetaFrame.

Citrix ICA Client Workstation Platform

No additional software requirements.

NOTE: Outlook, Internet Explorer, and Firefox add-ons can occasionally cause interoperability issues with the Alteva Toolbar application. This occurs when the execution of other add-ons interferes with that of the Alteva Toolbar. We recommend uninstalling all add-ons and re-installing them one by one to isolate any add-on that might be causing an issue.

